



PSO CARDS DIVISION: ONLINE BILLS FACILITY SURVEY

Save the paper, stamps and hassle. Replacing paper bills and statements with electronic versions allows you to help save the time to receive the bills and also help the environment. No longer do you have to worry about a stack of bills sitting on your office table. By receiving bills online, you can view your bill(s) on your computer screen at your convenience.

Below is a survey we are conducting to ascertain our customers' preference for online bills. **It is pertinent to mention that the proposed e-bills would be in the same format as that of currently used hardcopy of bills** (the existing e-bills in excel format to ease your calculations would continue to remain in place). This will only take a few minutes of your time and will help us better serve you when it comes to electronic billing. Even if you do not receive your bill electronically, we want your opinion!

Organization Name	
PSO Account Number	
Date	
Name	
Contact Details	

Before starting the survey, we would like to inform you about some advantages for electronic billing.

- a. Time efficient/Convenience
- b. Accessible whenever and wherever
- c. Manageability/ Less hassle in follow-ups
- d. Reduce risks of loss of dispatch

Please note, receiving e-bills would include details analytics of your transactions in colored diagrams. It includes your weekly as well as monthly consumption pattern in detail.

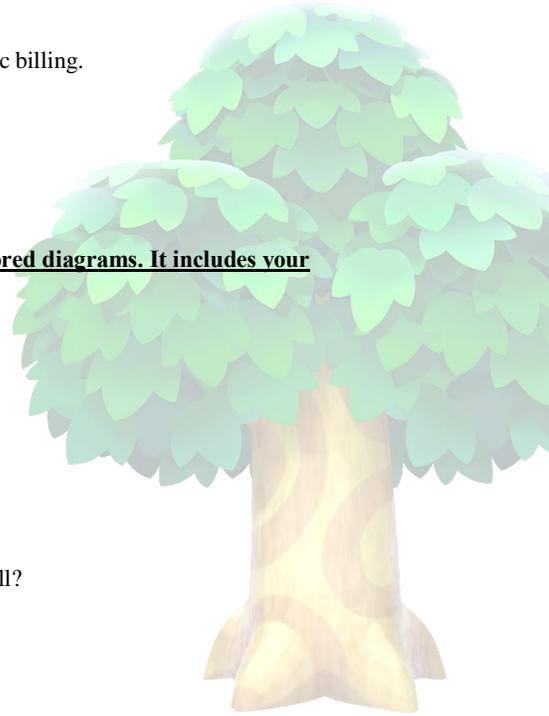
1. Would you consider e-bills for monthly bill payment?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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2. If the answer to Q1 is YES, please inform would you still need hard copy of the bill?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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If YES, please provide reason for requiring hard copy of the bill.



This survey is available on our official website: <http://www.psopk.com/>. You can download it from there. Once done, please forward your response at customer.services@psopk.com

Thanks for taking your time and consideration in filling out the survey form. We appreciate your valuable feedback!

Happy Fueling!
Pakistan State Oil
Cards Division

- SAVE "PAPER"; Leave Trees for those who are yet to come 